

Dear Members,

As we navigate uncharted territories, Angelina Federal Employees Credit Union is here to serve our members. We are continually evaluating the COVID -19 situation as it progresses and will keep our members up to date with changes via our website-afecu.net, mobile banking app, Facebook page and notices will be posted on building.

Following local and federal recommendations, the decision was made to halt lobby services on Tuesday, March 17, 2020 until further notice. This decision was made with much thought and consideration as to how our membership would be affected, however the board of directors and management felt this was in the best interest of our members and employee's health and safety.

Our drive-thru will remain open as per normal drive-thru business hours. Enhanced drive-thru services will be available during this time. We have implemented protocols to ensure our members practice social distancing and follow enhanced cleaning procedures. If you visit our drive-thru or ATM in person, we recommend you also wash your hands thoroughly afterward or use hand sanitizers.

As always, our online banking, mobile banking services and ATM locations are available 24/7.

We also strongly encourage you to take advantage of our online banking services and mobile app to access your accounts and financial services during this time.

- Apply for loans and credit cards
- Make payments on an Angelina Federal Employees Credit Union loan
- Deposit checks using the remote deposit app
- Pay bills using Bill Pay
- Transfer money between accounts
- Reorder checks
- View eStatements

If you haven't enrolled in online banking or downloaded our mobile app, you can do so at any time. It only takes a few minutes.

If you're facing financial difficulties as a result of the COVID-19 pandemic impacting your job, businesses being shut down, we're here for you with deferred loan payments and other financial resources.

Please reach out to us by phone for any assistance we may be able to offer, and we'll continue to navigate this challenging situation together.

If any lobby services such as safe deposit box access are needed please call our office to schedule an appointment.

Once again, Angelina Federal Employees Credit Union is sorry for any inconvenience this may have caused our members.

Sincerely,

*Carla Kelley*

Carla Kelley  
President